

# Trenant Park Cottages Booking Form

Name .....

Address .....  
.....  
.....

Postcode .....

Email .....

Telephone (Landline) .....

Telephone (Mobile) .....

Name of guests (ages if under 16 & passport number if not UK national)

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.....	.....	.....
.....	.....	.....
.....	.....	.....
.....	.....	.....

Dog details (Name, breed & age, please make sure you have read the terms and conditions regarding pets)

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## Cottage Details

Name of Cottage .....

Arrival Date .....

Departure Date .....

No of nights .....

Total charge .....

Deposit amount (1/3 of deposit) .....

Any Special Requests or comments .....

Where did you hear about us? .....

Please sign and date this Booking form to confirm that you agree to the Terms and Conditions of this agreement as stated on the reverse of this form.

Signature: .....

Date: .....

# **TERMS AND CONDITIONS**

## **1. DEPOSITS**

Bookings will only be accepted on confirmation of availability and the Owner's official booking form accompanied with one third of the total charge. If a booking is made less than eight weeks before arrival the full rent is due at the time of booking. In the event of a booking not being accepted all fees paid will be refunded immediately.

## **2. FINAL PAYMENT**

Once the booking form is received and accepted, the applicants are liable for payment of the balance of rent eight weeks before the start of the tenancy. Non payment by the due date will be treated as a cancellation and the Agents may re-let the property without reference to the applicants who remain liable for the payment of the full amount, although credit will be given for any rents received as a result of re-letting less the Agent's expenses.

## **3. INSURANCE**

The Agent strongly advises the applicant take out holiday insurance. Should a holiday be cancelled, we will make every effort to re-let. If the property is not re-let then the deposit (or the full rent if within 8 weeks of arrival) will be retained

## **4. PRICE CHANGE**

The Agents reserve the right to amend prices quoted on the website or third party website.

## **5. METHOD OF PAYMENT**

Payments to be made by cheque or bank transfer payable to Mr & Mrs RDC Chapman

## **6. TENANTS OBLIGATIONS**

The tenants agree:

To pay for any loss or damage to the property, howsoever caused, reasonable wear and tear excluded.

To take good care of the property and leave it in a clean and tidy condition at the end of the tenancy.

To permit the Owners and Agents reasonable access to the property.

Not to part with possession of the property or share it except with members of the party shown on the booking form.

Not to exceed the total number of people stipulated in the property description. (Babies are counted as people and therefore must be included in the total).

Not to cause any annoyance or become a nuisance to tenants or occupants of adjoining premises.

## **7. HIRING PERIODS**

All lettings commence at 15.30 hours on the first day of the tenancy and end at 10.00 hours on the day of departure, unless otherwise notified. The period cannot be extended unless approval in writing is given by the Agents and the tenants will be liable for any cost of whatsoever nature incurred because of the unauthorised extension.

## **8. NON AVAILABILITY OF PROPERTY**

If for any reason, beyond the Owners' or Agents' control (e.g. fire damage) the property is not available on the date booked, all rental charges paid in advance by the applicants will be refunded in full, but the applicants shall have no further claim against the Owner. The Owner will, however, endeavour to offer alternative accommodation if possible, but in the event of them being unable to do so the liability under all circumstances shall be limited to the refund of monies paid in advance.

## **9. DESCRIPTION OF THE PROPERTY**

We make every effort to ensure the accuracy of descriptions of properties. However from time to time we do refurbish the cottages to improve the standards which may not be reflected on our promotional information either in print or online. We can accept no liability for inaccuracies nor can we accept any responsibility or be liable for any loss or damage resulting from information given or statements made.

## **10. COMPLAINTS**

Mr & Mrs Chapman must be notified during the tenancy of any complaints so that an on-the-spot investigation can be made and a successful resolution be found.

## **11. DOGS**

We welcome a maximum of two well behaved dogs at a charge of £25-£30 each per week (depending on the size and breed) to cover extra cleaning costs but must stress that you DO NOT leave them unaccompanied in the cottage and do not allow them on any furniture or in the bedrooms. We ask you to also bring their own bedding/crate. The dogs must be house trained and up to date with flea prevention. The pets must not cause disturbance to other guests staying the adjoining properties. It is also expected that dog owners will pick and correctly dispose of dog waste in the bin provided.

## **12. BREACH OF CONTRACT**

If there shall be a breach on any of these conditions the Owners or the Agents may re-enter the property and terminate the tenancy without prejudice to the other rights and remedies of the Owner.

## **13. AUTHORITY TO SIGN**

The person who signs the booking form certifies that he/she is authorised to agree to the conditions of the booking on behalf of all persons included on the booking form including those substituted or added at a later date. The signatory must be a member of the party occupying the property. If several properties are being booked by one person that person must ensure that the relevant booking form is signed by a member of the party occupying the property concerned or the booking will be deemed void.

## **14. DISCREPANCIES**

In case of any discrepancies between these booking conditions and other contents of the brochure, these conditions shall prevail.